**Carlos Gómez Hernández**

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***Location: North Vancouver, BC, Canada.  
Contact Info: 604-726-0704*** [***carlosgomez.h88@gmail.com***](mailto:carlosgomez.h88@gmail.com) ***Skills***  
**Programming**: Linux, Python, SQL, No SQL Regex, Dax, HTML.  
**Web Development Frameworks:** Django, Javascript.Boostrap, D3.js and XML.  
**Databases and Systems:** SQL Server, PostgreSQL, Teradata, Microsoft Dynamics CRM+, Salesforce, HRIS Systems.   
**Visualization and Miscellaneous**: Microsoft Office, Jira, Excel, Visio, Confluence, Power BI, Tableau. Azure

**PROFESSIONAL SUMMARY**

* Over 4 years of experience as a BI Consultant / Data Analyst in large environments such as T-Mobile, Visier and Colliers.
* Experience working with Big Data and Analytics:
  + **T-Mobile:** Develop and maintain Power Bi dashboards using a distributed system that contained 10 + databases with 150+ tables for each database and over 1 billion rows worth of records on each table.
  + **Visier INC:** Developed and maintained the data warehouse for various fortune 500 companies using Visier proprietary ETL technology.
  + **Colliers:** Extensive experience working for the consulting team, and market intelligence in the data preparation for the quarterly industrial market reports using SQL Server and Power BI.
* Strong English writing skills with the ability to create clear and concise technical documentation**.**
  + **T-Mobile:** Lead business to business conversations to address data discrepancies, gather requirements and present findings.
  + **Visier INC**: Created and presented technical documentation for customers to outline the functionality and architecture of their application.
  + **Visier INC:** Created internal documentation that captured challenges and workarounds during the development process. This documentation is now used for new hire onboarding and training of developers.
  + **Colliers:** Documented test cases, captured test results and created bug reports using the web application Jira.
* An excellent communicator who possesses the ability to be a true bridge between technical and functional teams.
* Holds a Master of Administrative Science and a Bachelor of Economics.
* Hard-working, self-starter and a dedicated teammate.

**PROFESSIONAL EXPERIENCE**

**ProCogia Nov 2019 – Present**  
**Data Analytics Consultant**

* Contracted by T-Mobile, to help automate manual processes, create content and support users.
* Design and implement analytics for product that track user Happiness, Engagement, Adoption, Retention and Task success.
* Develop and maintain Power Bi dashboards using various sources: Data Bricks, SQL Server and Teradata.
* Automate manual recurrent task using R, python and SQL.
* Help users with ad-hoc request regarding their product data.

**Visier Inc. May 2018 – May 2020**  
**Business Intelligence Consultant May 2019 – May 2020**

* Onboarded several HR topics such as Organization Hierarchies, Talent Acquisition, Compensation, Engagement, and Succession, amongst others.
* Translated business needs into comprehensive user stories using Jira.
* Assisted customers in developing BI reporting analysis using Visier proprietary technology.
* Conducted meetings with customers to determine business requirements, establish expectations, and provide quick paths to value. Used Salesforce as a communication tool with customers.
* Built data validation scripts and visualizations to preview customer datasets using Pandas for Python, and Power BI.
* Provided daily live data validation and troubleshoot using Python, Excel and Linux Command Line.

**Data Engineer May 2018 – May 2019**

* Developed BI reporting analysis using Visier proprietary technology.
* Customized two web analytics applications using Visier domain specific language.
* Investigated and resolved customer requests regarding their HR data using Linux Queries, Python, and other internal tools.
* Created custom data aggregations and visualizations, applied business rules and extraction rules via ETL packages and configured metrics, dimensions and users’ permissions.
* Migrated multiple legacy databases from customers to Visier Models.

**Colliers International May 2016 – Feb 2018**

**Software QA Engineer Sept 2017 – Feb 2018**

* Participated in the Agile Software Development Project, testing a deal tracking system that manages the financial and legal aspects of over $300 million in deals across 50 plus office locations.
* Developed software testing skills through test planning, test preparation and dynamic test execution.
* Participated in the in the review of Activity Diagrams using Unified Modeling Language.

**Data Analyst May 2016 – Oct 2017**

* Developed data analysis skills through market research, data normalization and data modeling.
* Performed queries and provided visualizations for brokers and Market Intelligence team using Power BI and SQL Server.
* Maintained monthly market listing rotation and produced analysis and interactive dashboards for the consulting team.
* Provided training to staff members for the use of Microsoft Dynamics - Colliers CRM+ System query features.

**Pets Aluche Oct 2008 – Jan 2013**

**Manager**

* Managed daily operations of the veterinary clinic and stores.
* Assisted in hiring processes, promoted cooperative working environment and maintained positive and cooperative relationships between staff members.
* Reviewed accounts receivable reports.
* Optimized departmental profitability through identification of revenue opportunities and operational efficiency.
* Facilitated resolution of client problems that vets or other staff members could not finalize.
* Maintained the practice philosophy for attracting new clients and retaining existing clients.

**EDUCATION**  
  
**Universidad de Carlos III de Madrid Sep 2007 – Sep 2012**

**Bachelor of Economics**   
  
**Fairleigh Dickinson University Sep 2013 – Jan 2015**

**Master of Administrative Science**

**University of British Columbia Jul 2015 – Nov 2015**

**Real Estate Trading Services**